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## FACSIMILE COVER SHEET

OTIS ELEVATOR COMPANY  
OTIS INTELLECTUAL PROPERTY DEPARTMENT  
FARMINGTON, CONNECTICUT

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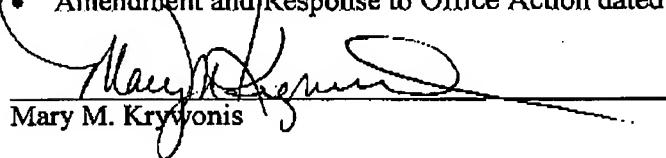
TOTAL NUMBER OF PAGES INCLUDING LEAD SHEET: 4

DATE: August 19, 2008

RE: US Patent Application 10/554,131  
ELEVATOR DISPATCHING WITH BALANCED PASSENGER  
PERCEPTION OF WAITING  
Our File: OT-5177 THO

I hereby certify that the following document (attached) is being facsimile transmitted to the U.S. Patent and Trademark Office at (571) 273-8300 on August 19, 2008 for filing in the above-referenced application:

- Amendment and Response to Office Action dated May 20, 2008.

  
Mary M. Krywonis

## -NOTICE-

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: : Docket: OT-5177  
Mary Ann T. Valk : Date: August 19, 2008  
Serial No. 10/554,131 : Group Art Unit: 2837  
Filing Date: October 20, 2005 : Examiner: Jonathan Salata

Title: ELEVATOR DISPATCHING WITH BALANCED PASSENGER  
PERCEPTION OF WAITING

Honorable Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

RESPONSE

Dear Sir:

This paper is submitted in response to the Office Action dated May 20, 2008.

Please amend the above identified Application as follows:

Amendments to the Claims begin on page 2.

Remarks begin on page 3.